

OUTSIDE METER SET INSTALLATION

Pre-installation:

You will receive a letter letting you know that **UMS** installation crews are in your area. Since the meter serving your property is in a meter pit, an appointment is not required. Visit our website to find out when crews will be in your neighborhood.

How to prepare for the installation:

It is *very important* for you to make sure all of your plumbing valves are in operating order. Make sure your private pressure regulating valve (PRV) is in good working order. These valves require periodic maintenance. PRV's should be replaced every few years based on the manufacturer's specifications. (Note: The District is not responsible for the condition of private plumbing valves and fixtures. Failure of any plumbing valve or fixture is the responsibility of the property owner.)

Here is what to expect for the installation of the water meter:

- ✓ A UMS installer will knock on your door to check if you are home and make you aware of a temporary water service interruption.
- ✓ Water service will be interrupted for 15-20 minutes while the old meter is removed. The water line will be flushed to remove air.
- ✓ The existing water meter will be replaced with a new meter. Work will be performed in accordance with PWSD standards.
- ✓ You will receive a notice via door hanger outlining the work performed, and information on signing up for the no-cost water management customer portal - *AquaHawk Alerting*.

Post-installation:

As with any plumbing related work, be sure to check the water meter for leaks.

UMS will provide you with information on how to access the new customer water management online service – AquaHawk.

Aqua-Hawk Alerting

UMS will provide you with information on how to access the new customer water management online service – AquaHawk Alerting. This is a no-cost service for District customers that will enable you to efficiently manage your water use and potentially lower your monthly bills. Register now to benefit from this service. Visit <https://parkco.aquahawk.us/login> to set up your account, or visit our website at www.pwsd.org for more information.



Questions? Contact the PWSD project management team at (720) 842-4233, or email at replacemymeter@pwsd.org, or visit the website at www.pwsd.org/meterreplacement. Also, feel free to call us at our administrative offices at (303) 841-4627 for more information regarding this project.

To report a water leak following this installation, please contact PWSD at **720-842-4233**.